



DONATIONS POLICY

Effective Date: 4 February 2026

Atlantic Eye Research Foundation ("we", "our", or "us")

We are grateful for your interest in supporting our mission to advance medical research in eye health. This Donations Policy explains how we manage contributions made through our website and other channels.

1. Purpose of Donations

All donations received by the Atlantic Eye Research Foundation are used to support:

- Ongoing and future medical research projects
- Training and education of Registrars, Medical Officers and Interns
- Community outreach initiatives
- Operational expenses necessary to sustain our research and outreach

We are a nonprofit organization. Donations are used responsibly and in accordance with our mission and public benefit activities set forth in our capacity as a PBO.

2. Tax-Deductible Contributions

The Atlantic Eye Research Foundation is a Section 18A Public Benefit Organisation. Donations may be tax-deductible to the extent permitted by law. Donors are encouraged to consult with a tax advisor for guidance on deductibility.

Receipts are provided for all donations **of R500.00 or more**, where donor contact information is provided. If you do not receive one, please contact us at givesupport@atlanticeyefoundation.org.

3. Donation Methods

We accept donations via:

- Bank transfer (available upon request)
- Other methods as detailed on our website

We do not store full credit card or banking details on our servers. All payment processing is handled by secure, PCI-compliant providers (e.g. SnapScan)

4. Recurring Donations

If you choose to make a recurring donation:

- Your payment method will be charged automatically at the frequency you select.
- You may cancel or modify your recurring donation at any time by contacting us or accessing your donor account (if available).

5. Refund Policy

Donations are generally non-refundable. However, if a donation was made in error, please contact us within 14 days of the transaction. We will review requests on a case-by-case basis and may issue a refund at our discretion.

Refund requests should be sent to: givesupport@atlanticeyefoundation.org

6. Donor Privacy

We are committed to respecting your privacy. Donor information is used only for:

- Processing and acknowledging donations
- Issuing tax receipts
- Communicating with you (with your consent)

We do not sell, rent, or trade donor information. Please review our Privacy Policy for full details.

7. Donor Recognition

We may publicly acknowledge donors (e.g., on our website or reports), unless the donor chooses to remain anonymous. To opt out of public recognition, contact us directly or select the anonymity option when donating.

8. Use of Funds

While donors may indicate preferences for how funds should be used (e.g., toward a specific research area), we reserve the right to allocate donations in the manner that best supports our strategic objectives and public benefit activities, unless otherwise agreed upon.

9. Changes to This Policy

We may update this Donations Policy from time to time. The most current version will always be available on our website.

Contact Us

For questions or concerns related to donations, please contact:

givesupport@atlanticeyefoundation.org

1 Mediterranean St, Foreshore, Cape Town, 8000